

# MINUTES

## Whetstone Good Neighbours Scheme

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*7pm 1<sup>st</sup> March 2021*

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### In Attendance

Louise Hathaway (Chair), Veronica Rye (minutes), Richard Caple, Helen Caple, Jean Hoare (no camera or microphone but able to hear and communicate via chat), Danuta Jeeves and meeting held online due to current restrictions

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Apologies for absence – Jenny Hilton

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### Pecuniary interests

The Meeting was reminded of their obligation to declare any pecuniary interests in the affairs of the scheme – None were declared

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### Approval of Minutes

The minutes from the last meeting, 26/10/ 2020, have been read and were declared to be a true and accurate record and signed off by the Chair. These will now be uploaded to the website.

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### Services Update

We currently have 78 registered users, and there have been over 4,000 jobs completed since the scheme began. Volunteers are remaining busy with the majority of jobs booked continuing to be the weekly fish and trip run and befriending.

Challenges continue to change with different needs arising from users including- Identifying and applying for grants to install equipment and implement safety measures  
Jenny continuing to do an amazing job in matching jobs to volunteers and passing details on.

Christmas cost – a high level of donations received during December (£627) helped with the cost of the treat boxes and gifts and left a final cost of just £94.03 from the scheme.

Danuta provided an update on the Facebook page –  
The page is up and running with 90 members and continual encouragement for new people to join  
Page includes a WEA link  
Doing well at keeping people updated

DBS and Safeguarding –

Nothing to update on DBS

1 safeguarding referral from a volunteer regarding a service user. Community Support Officer already aware of individual and help being offered.

## Service User Charges

Trips to GP surgeries outside of Blaby will incur a charge.  
This charge needs to be included in scheme literature.

## Volunteer update

1 new volunteer with a DBS already in place.

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## Financial update

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The financial position continues to be good as at 1/3/21  
Jenny is now claiming expenses.  
Grants received from ASDA and Tesco.  
Secretary needs to be added to account.  
Richard to present report on income and expenses at next meeting.

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## Any Other Business

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Need to ensure balance is maintained in promoting WGNS so that new users can access help as required while at the same time there remains sufficient volunteers to meet the need.

Expectations to be shared with all volunteers (new and existing) to ensure messages are responded to in good time.

Easter – chocolate egg and signed card to be delivered to all service users over Easter weekend. Helen to purchase Cadburys eggs. Helen and Richard volunteered to deliver.

Dog walking is offered as a service but not currently used by anyone, Danuta to advertise on Facebook page.

No other business being raised the meeting was closed

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## Next Meeting

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The next meeting will take place online on Monday 24<sup>th</sup> MAY 2021